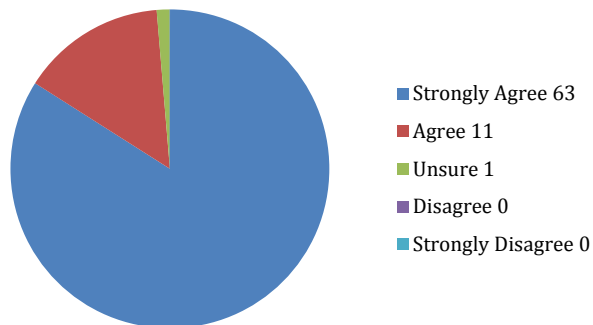
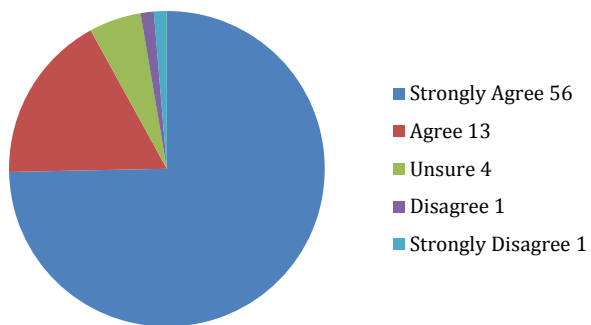


2016 Matthew 25 Patient Satisfaction Survey Results

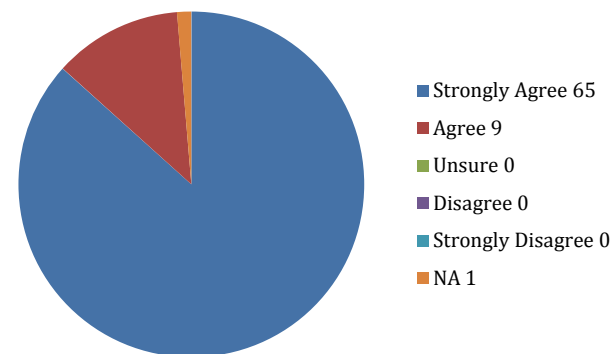
1. Overall I am satisfied with the services I receive.



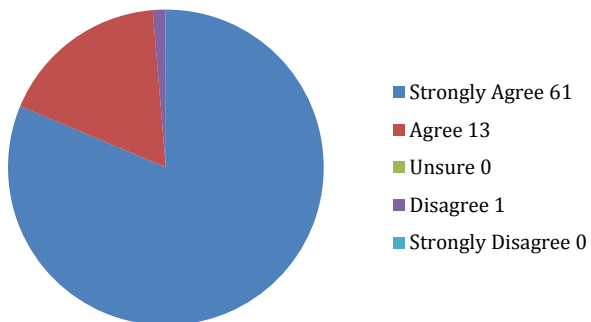
2. If I had other choices, I would still get services from this agency.



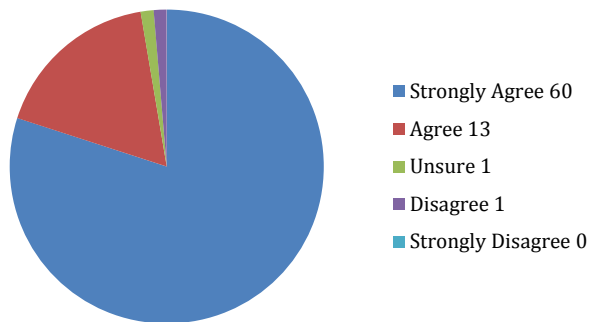
3. I am treated with respect.



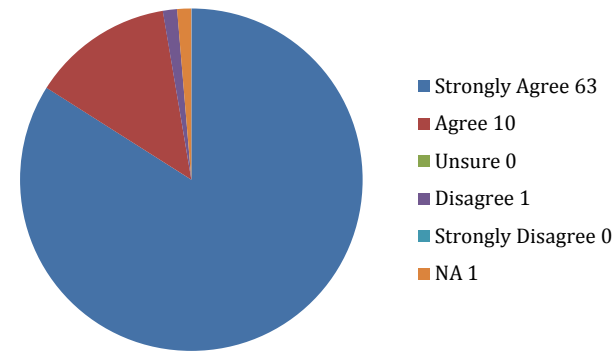
4. I am able to schedule appointments at times that work for me.



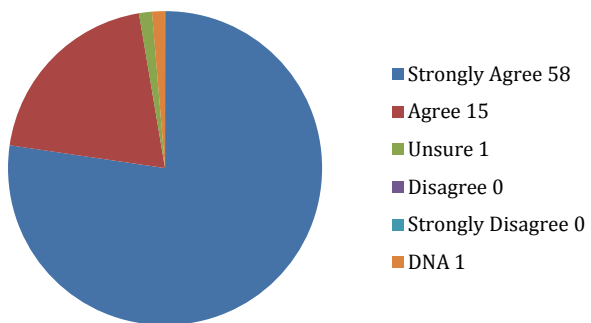
5. Staff returns my phone calls within 1-2 bussiness days.



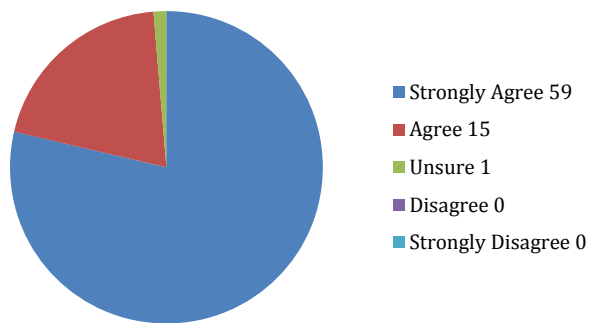
6. Staff listens to me and my needs.



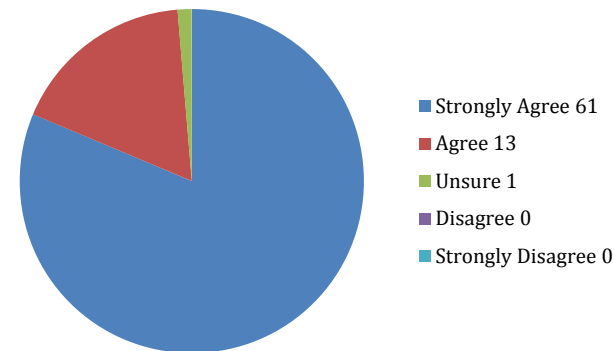
7. I feel comfortable seeking resources and other referrals provided.



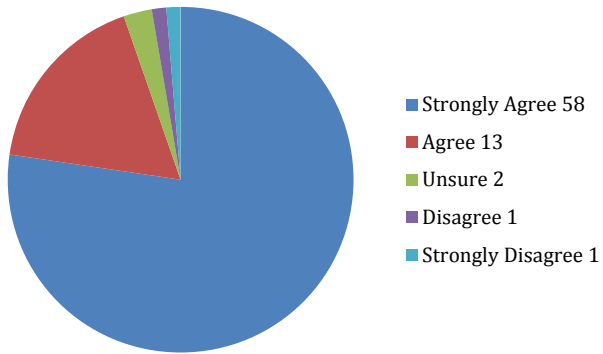
8. I am aware that there is a process to address my concerns, if needed .



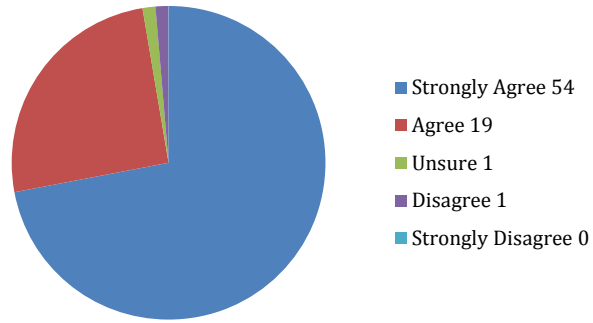
9. Staff respects my confidentiality.



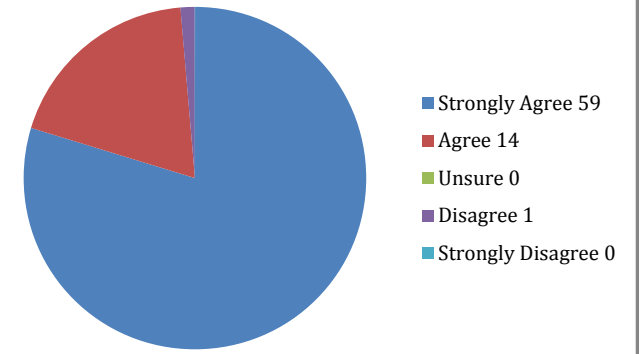
10. I am satisfied with Lab Corp services.



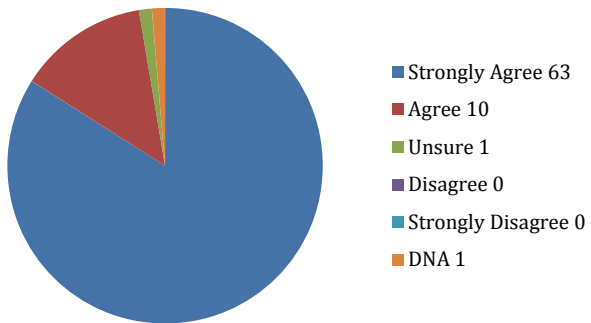
11. I receive education on how to manage my HIV.



12. I feel involved in my care.



13. Staff is sensitive to my identity and cultural background.



14. I am satisfied with transportation services provided by Matthew 25.

